

HOW TO CONTACT US TO REPORT CHANGES

In order to limit exposure during the current health emergency, please use the resources below to report changes to your case with the verification and/or to provide requested verification documentations.

You may report changes via email directly to the unit that requested the information (PDF is the preferred document format).

You may also report changes via phone or fax.

Please see the chart below for a listing of our units, their services, and their contacts.

UNIT	SERVICES	HOTLINE	FAX	EMAIL
AI	Ongoing TANF families/SNAP families or SNAP clients under 60	201-368-4790	201-368-6599	changes4@bcbss.com
AJ	New applications for SNAP, Medicaid, TANF for families	201-368-4770	201-368-6599	aj@bcbss.com
BL	New and Ongoing applications for GA/SNAP clients over 60	201-368-4340	201-367-4337	bl@bcbss.com
AA	New and Ongoing ABD Medicaid	201-368-7693	201-367-4337	aa@bcbss.com
FC	Ongoing NJ FamilyCare Medicaid	201-368-6550	201-368-8706	FCclerk@bcbss.com
EA	Emergency Services (Housing, Utilities, etc)	201-368-4317	201-368-6581	ea@bcbss.com
WF	Work First Work Activities	201-368-4220	201-368-2726	WF@bcbss.com
BG	Institutional Medicaid	201-368-7667	201-368-4772	bgintake@bcbss.com