

HOMELESS PREVENTION

All assistance based on availability of funds.

Homeless Hotline 2-1-1 or visit NJ211.org

Bergen County Board of Social Services

Security Deposits, Rent, Utilities (TANF/GA/SSI eligible/receiving)

201-368-4200 Website: www.bcbss.com

TANF, GA, SSI Recipients

218 Route 17 North, Rochelle Park

M-F: 8 am-4:30 pm

Greater Bergen Community Action Partnership Homeless Prevention Program

Security Deposits, Rent

201-968-0200

392 Main St, Hackensack

M-Th: 9 am – 3 pm; by appointment only

NJ 2-1-1

LIHEAP and Universal Services Fund

Information and Application Process

Bergen County United Way, Compassion Fund

Security Deposits, Rent, Utilities

Dial 2-1-1 (24/7) and www.nj211.org

Low Income Heat & Energy Assistance Program (LIHEAP)

Utilities

201-488-5100

294 Union St, Hackensack

M, W, & Th: 9 am – 3 pm

Bergen County Housing, Health, and Human Services Center (Housing Authority of Bergen County)

Security Deposits, Rent arrears

201-336-6475 or 201-336-6480

120 South River Street, Hackensack

M-F: 9 am – 5 pm (must call for appointment)

NJ Buddies

Security Deposits, Rent, Utilities

People with HIV/AIDS

201-489-2900

149 Hudson Street, Hackensack

M-F: 9 am – 5 pm; by appointment

Social Service Association of Ridgewood and Vicinity

Rent, Utilities

201-444-2980

Residents of Waldwick, Ridgewood, Glen Rock, Ho-Ho-Kus,

Midland Park, and Wyckoff

6 Station Plaza, Ridgewood

M, Th: 9 am – 3 pm; T, W: 9am – 1pm

Center for Food Action

Security Deposits, Rent, Utilities

201-569-1804

192 West Demarest Avenue, Englewood

M-F: 9 am – 5 pm; T: 9 am – 7 pm

Jewish Family Service

Rent, Utilities

201-837-9090

1485 Teaneck Road, Teaneck

M-F: 9 am – 5 pm

Care Plus, NJ Kinship Program

Security Deposits, Rent, Utilities

201-398-9110 (ext 5645)

Grandparents/relatives caring for children

M-F: 9 am – 5 pm

HOUSING AUTHORITIES

M-F: 9 am – 4 pm

Providing housing opportunities for low income families and older adults.

Bergen County 201-336-7600

Cliffside Park 201-941-0655

Edgewater 201-943-6000

Englewood 201-871-3451

Fort Lee 201-947-7400

Garfield 973-340-4170

Hackensack 201-342-4280

Lodi 973-470-3650

FINDING A PLACE TO LIVE

A Permanent Place to Stay

Bergen County Mental Health Housing Committee

Persons discharged from a psychiatric unit

201-634-2751

327 East Ridgewood Avenue, Paramus

M-F: 9 am – 4:30 pm

H.O.P.E. Individual and Family Services

Including Bergen ex-offenders within 30 days of release

201-310-8110

64 Passaic Street, Hackensack

Sharing Household Expenses

Women’s Rights Information Center

Shared housing for single parent families and others

201-568-3942/1166

108 West Palisade Avenue, Englewood

M-F: 9 am – 5 pm

Several Sources Shelter 1-800-662-2678

Veterans: Call 1-855-483-8466

Fair Housing Council of Northern NJ

201-489-3552

M-F: 9 am – 5 pm

Center for Hope and Safety Hotline

Advocacy for Present/Former Residents of SOS

201-944-9600

Never Alone Again

Domestic Violence Organization and Resource Center

668 American Legion Dr #5, Teaneck

201-289-1718

Sat: 8.30-12.30PM; T,W: 11 am – 1pm

MOVING COSTS

Bergen County Board of Social Services

TANF, GA, SSI recipients

201-368-4200 Website: www.bcbss.com

218 Route 17 North, Rochelle Park

M-F: 8 am – 4:30 pm

RESPONDING TO A NATURAL DISASTER

The American Red Cross

Disaster Services Hotline: 1-800-507-6058

FEMA

Federal Emergency Management Administration

Disaster mitigation, preparedness, response, recovery, education, and references

1-800-621-3362

Salvation Army

201-342-6531

Second Reformed Church of Hackensack

436 Union Street, Hackensack

SHELTER

Bergen County Division of Family Guidance

Juvenile/Family Crisis Unit Hotline

All youth under 18 years old

201-336-7350

Bergen County Board of Social Services

TANF/GA/SSI eligible/receiving

201-368-4200 Website: www.bcbss.com

218 Route 17 North, Rochelle Park

M-F: 8 am – 4:30pm

Family Promise of Bergen County

Working families with children

201-833-8009

100 Dayton St, Ridgewood

M-F: 9 AM – 5 PM

HEARTS Family Shelter

Families with children only

40 Passaic St., Hackensack

Call for screening – (201) 634-3060

Center for Hope and Safety Hotline

Victims of Domestic Violence (women)

201-944-9600

Bergen County Housing, Health, and Human Services Center

Single men and women – assessment prior to shelter entry

201-336-6475 or 201-336-6480

120 South River Street, Hackensack

Bergen’s Place Youth Center

201-336-3951 (*Youth 11-17*)

200 North Street, Teterboro

CLOTHING

Bergen County Board of Social Services

Victims of natural disasters

201-368-4200 Website: www.bcbss.com

218 Route 17 North, Rochelle Park

M-F: 8 am – 4:30 pm

H.O.P.E. Individual and Family Services

Including Bergen ex-offenders within 30 days of release

201-310-8110

64 Passaic Street, Hackensack

Salvation Army – Second Reformed Church of Hackensack

201-342-6531

436 Union Street, Hackensack

M-F: 9.30 am – 2 pm

Women’s Rights Information Center

201-568-1166

108 West Palisade, Englewood

M-F: 9 am – 5 pm; by appointment

PREPARED MEALS

Bergen County Housing, Health, and Human Services Center

201-336-6475

120 South River Street, Hackensack

Lunch: 11:30 am – 12:30pm; Dinner: 5 pm – 6 pm

Salvation Army

201-342-6531

Second Reformed Church of Hackensack

436 Union Street, Hackensack

Lunch: Sunday 12:30 pm – 2:30 pm

FOOD

Supplemental Nutrition Assistance Program (SNAP/Foodstamp)

Bergen County Board of Social Services
201-368-4200 **Website: www.bcbss.com**
218 Route 17 North, Rochelle Park
M-F: 8 am – 4:30 pm

Food Pantries

Center for Food Action

Provides emergency food packages, rental and utility assistance, advocacy and other essential services

Bergen Community College 201-879-7223
400 County Rd 62, Paramus
T: 9am – 1pm, Th: 2pm – 6pm (BCC ID REQUIRED)

Englewood Pantry 201-569-1804
192 West Demarest Avenue
M-F: 9 am – 5 pm; T: 9 am – 7 pm
First Sat. of each month: 10 am – 1 pm

Fairview Pantry 201-945-5831
239 Anderson Avenue
M, T & Th: 9:30 am – 5 pm

Hackensack Pantry 201-883-9375
316 First Street
M-Th: 9:30 am – 3:30 pm
F: 9:30 am – 2:30 pm

Mahwah Pantry 201-529-2029
90 Ridge Road
M: 10 am – 6:30 pm; T-F 10 am – 2 pm

Saddle Brook Pantry 201-703-9857
224 Midland Avenue
M, W, Th, F : 10am – 3pm; Tues 12pm – 6pm

Social Service Association of Ridgewood and Vicinity

Residents of Waldwick, Ridgewood, Glen Rock, Ho-Ho-Kus, Midland Park, and Wyckoff
201-444-2980
6 Station Plaza, Ridgewood
M, Th: 9 am – 3 pm; T,W: 9am – 1pm

Faith Hope Pantry/Christ Episcopal Church
201-833-4502
480 Warwick Avenue, Teaneck
Sat. 9 am – 11 am; by appointment

NJ Buddies

People with HIV/AIDS
201-489-2900 or 1-800-508-7577 (NJ only)
149 Hudson Street, Hackensack
M-F: 9 am – 5 pm; by appointment

H.O.P.E. Individual and Family Services

Including Bergen ex-offenders within 30 days of release
201-310-8110
64 Passaic Street, Hackensack

WIC

Provides supplement nutritious foods to pregnant, breastfeeding and postpartum women, infants and children up to the age of five.
973-754-4575/973-754-4730
11 Getty Avenue, Paterson, NJ 07503

Salvation Army

201-342-6531
Second Reformed Church of Hackensack
436 Union Street, Hackensack
T, W, Th: 9:30 am – 2 pm

STATE & FEDERAL GOVERNMENT

Social Security Administration

866-964-4680
Continental Plaza
401 Hackensack Ave, 2nd Floor, Hackensack

CHILDREN & FAMILIES

Child Abuse/Neglect Hotline

877-652-2873 – **24 hours a day – 7 days a week**
Any person having reasonable cause to believe that a child has been abused/neglected has a legal responsibility to report it. Calls can be made anonymously.

2nd Floor Youth Helpline

888-222-2228 – **24 hours a day – 7 days a week**
Assists all youth and young adults in NJ with their daily life challenges. Anonymity and confidentiality are assured except in life-threatening situations.

Family Helpline

800-843-5437 – **24 hours a day – 7 days a week**
Trained volunteers of Parents Anonymous who provide support and refer you to resources in your community.

Domestic Violence Hotline

800-572-7233 – **24 hours a day – 7 days a week**
Domestic Violence services in your community.

Office For Children: 201-336-7150

Safe Haven Hotline

877-839-2339 – **24 hours a day – 7 days a week**
Hotline for distressed parents who wish to give up an unwanted infant, 30 days or younger, anonymously.

Office of Advocacy

877-543-7864
Assists constituents with questions/concerns regarding the Department of Children & Families programs and services

Child Behavioral Health Services

877-652-7624 – **24 hours a day – 7 days a week**
Services for children and teens with emotional and behavioral health care challenges and their families.

NJ State Government Information: 609-292-2121

US Citizen & Immigration Services: 800-375-5283

BC Department of Health Services (Div. of Mental Health Svc)

Referral to appropriate mental health or substance abuse services
201-634-2750

EMPLOYMENT

Bergen County Job Center

Serves prospective workers, employers and at-risk youth in Bergen County, and strives to provide the county with a skilled labor force
201-329-9600
60 State Street, Hackensack
M-F: 9 am – 4 pm

NJ Department of Labor & Workforce Development & Disability Claims Info System

201-996-8940

LEGAL GUIDANCE

Northeast New Jersey Legal Services (Bergen County Division)

Provides free legal assistance to low-income NJ residents for their civil legal problems.
201-487-2166
190 Moore Street, Suite 100 Hackensack
M-F: 8:30 am – 5 pm

Community Mental Health Law Project

Legal counseling & Advocacy for the mentally ill
201-634-2762
One Bergen County Plaza, 4th FL, Hackensack
M-F: 9 am – 4:30 pm; by appointment.

Legal Services of New Jersey
1-888-LSNJ-LAW



BERGEN COUNTY BOARD OF SOCIAL SERVICES

218 Route 17 North
Rochelle Park, NJ 07662-3300
www.bcbss.com

GUIDE TO EMERGENCY ASSISTANCE AND RELATED SERVICES

SEPTEMBER 2023

HELPFUL WEBSITES

Apartment Search
www.njhousing.gov
www.craigslist.com

Child Support System Hotline
www.njcs.org

Support Search
www.njhelps.org

Program/Services Search
www.nj211.org

Legal Assistance
www.lsnj.org

SNAP/TANF/GA
www.MyNJHelps.gov

HEALTH AND WELLNESS

Health Cancer Screening
201- 364-2660

Mental Health 24/7 Crisis
201-262-HELPL (4357)

Alcohol & Drug Dependency
201-634-2740

NJ Family Care
866-411-7782
800-701-0710

Logisticare of NJ/ Medical Transportation
866-527-9933

Volunteer Medical Initiative
Health Care for Uninsured Adults 201-342-2478