

How to Contact Us to Report Changes

In order to limit exposure during the current health emergency, please use the resources below to report changes to your case or provide required verification documentation, if possible.

You may report changes via Email at changes4@bcbs.com (PDF is the preferred document format)

You may also report changes via phone or fax. Please see the chart below for a listing of our units, their services and contact numbers.

Unit	Services	Hotline	Fax
AI	SNAP and TANF Families/Single Adults under 60 (Active Cases)	201-368-4790	201-368-6599
AJ	SNAP, Medicaid and TANF for Families/Single Adults under 60	201-368-4770	201-368-6599
BL	SNAP clients over 60, , ABD Medicaid (New Applications)	201-368-4340	201-367-4337
AA	SNAP clients over 60, GA applicants, ABD Medicaid (Active Cases)	201-368-7693	201-367-4337
AO	Recertification Interviews	201-368-4785	201-368-6582
BR	New Application Interviews	201-368-4257	201-368-6582
FC	NJ Familycare Medicaid – Active Cases	201-368-6550	201-368-8706
EA	Emergency Services (Housing, Utilities, etc)	201-368-4317	201-368-6581
BG	Institutional Medicaid	201-368-7667	201-368-4772